



Manufacturing

VES Andover Ltd– Exo Secure Appliance, MailDefender and WebDefender Case Study

“We have grown and intY’s services have grown with us. We can select the solutions that are of most benefit to us.”

**Paul Tarrant,
I.T. Executive,
VES Andover Ltd**

Customer

VES Andover Ltd

Problem

- Difficult to control web usage– affecting productivity
- Large amounts of spam email
- Network being infiltrated by viruses

Solution

- Exo Secure Appliance- Email and internet access policy
- MailDefender– Anti-virus, anti-spam
- WebDefender– Complete web protection

Benefits

- Full control over internet access
- Improved staff productivity
- Significantly reduced amounts of spam
- Full protection from viruses

intY’s Exo Secure Appliance, WebDefender and MailDefender enable VES Andover Ltd to successfully implement their Internet Access Policy, and significantly reduce their spam load.

The Problem

VES Andover Ltd are manufacturers of air conditioning and ventilation products for public, commercial and industrial buildings. 130 of their staff use company computers from the premises and remotely, and I.T. Executive Paul Tarrant became increasingly concerned about the amount of time some staff were spending on the internet. While some employees needed the internet, many did not and providing uncontrolled internet access to all users would affect company productivity. They also had a virus infiltrate their network, and were receiving up to 20,000 emails and spam a month “ far too many for any of us to manage”, commented Paul Tarrant.

The Solution

VES Andover Ltd firstly considered Microsoft Exchange as the solution, but eventually decided against it. “The skill set and investment were too much for our company”, says Paul Tarrant. intY were recommended and supplied VES Andover Ltd with the Exo Secure Appliance, WebDefender and MailDefender solutions.

The Exo Secure Appliance is used to implement email and internet access policies, and has enabled them to be selective with which employees they give their internet and email access to.

WebDefender protects the companies network from online threats, and provides them with the ability to manage the companies internet access. White and black lists help to control the sites that can be accessed, and they have the capability to monitor users internet access so they know exactly who is using it for non-work related purposes.

MailDefender was provided as it blocks over 90% of spam, virus and phishing mail before it even reaches the network. Users also have a quarantine mailbox where spam is stored so that users can review all of their spam and release any legitimate mail that they might want.

The Benefits

VES Andover Ltd have now been using intY internet security solutions for 6 years. With WebDefender they now have complete control over who can access the internet, what sites they can visit, and can use the reporting capabilities to determine any misuse. This has helped to improve the staffs productivity levels as they can now only access sites that are beneficial to their work. They have also not had any viruses infiltrate their network since WebDefender has been introduced.

Since implementing MailDefender they only receive 10-15 spam emails a day, whereas previously they were receiving up to 600, “we can now quickly identify the mail that matters from the quarantine and release them”, observed Paul Tarrant.

“ We have grown and intY’s services have grown with us. We can select the solutions that are of most benefit to us”, explained Paul Tarrant.

About intY: intY provides secure Internet and e-mail communications. It was the first UK entrant into the managed Internet server market in early 1997 and is driven by the desire to deliver secure communications systems for all its customers - on their terms and without hassle. Due to the continuing heavy investment in R&D, intY Ltd is now a global leader in the managed Internet services market with products and services such as intY ExoServer, intY managed services and intY MailDefender. intY’s growth is reflected by the fact that it is a Deloitte and Touche Fast 50 and Times Tech Track 500 company.